

CHIPS PLUMBING recognised as STAR Workplace in National Program

CHIPS PLUMBING, Arndell Park, Western Sydney, was recently recognized as a STAR Workplace as part of the national HR Coach STAR Workplace Program. Jo Hanlon from Edwardson Hanlon facilitated the climate survey based process with CHIPS PLUMBING. On presenting the Certificate and Report results to Peter Koch, Jo Hanlon highlighted the success that the business has achieved. “**CHIPS PLUMBING has a STAR rating** that is very close to the national benchmark. As a multiple award winning company in the Western Sydney region, much work has already been done to recognize both employees and contractors as valuable assets to the business. Peter Koch as the business owner wants to ensure his team are satisfied and engaged in the business strategy of attaining & retaining high customer satisfaction, which has allowed them to achieve this great result.”

CHIPS PLUMBING decided to undertake the Star Workplace program as a means of improving attraction and retention of staff and to ensure that as the business owner, he was aware of any areas for improvement. Peter Koch said “I am incredibly proud of my business and the fantastic team working with me. Going through this process has been important as it helps reinforce the things we are doing well but also highlights areas for improvement. My team and I now have a clear picture of what we need and want to focus on for the next 12 months. Being recognized as a STAR Workplace now means that I can show my team and my clients that we are committed to creating an amazing business.

I would also like to say the team & myself have enjoyed working alongside Jo through this process. Our Business will only prosper more then ever for doing the Star Workplace Program & we look forward to even more improvements to come for our customers & ourselves.”

About the STAR Workplace Program

The HR Coach STAR Workplace Program is a national initiative to recognize businesses that have an engaged workforce and empowered team, including the business owner. The program was developed after years of research by the HR Coach Research Institute into the link between Strategy and Action in small to medium sized businesses. One of the outcomes of this research was the link between Employer and Employee Satisfaction on the business's ability to achieve its strategic goals. The STAR Workplace Program measures key areas of the business and provides a framework for future planning as well as valuable recognition for the business.

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